**CLAREMONT BANK SURGERY**

*FEBRUARY NEWSLETTER 2017*

**100%** of patients said they would be ‘likely’ or ‘extremely likely’ to recommend the surgery to friend or family member

**CLAREMONT BANK WALKING GROUP**

\*\*Always the first and third Tuesday of the month\*\*

60 minute walk, starting and finishing at Claremont Bank Surgery.

Meet at 10:30am

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**Patient Group Meeting:**

**The next patient group meeting is:**

**05.04.2017**

**If you should like to attend please contact Jane Read (practice manager)**

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 **NEW ONLINE PATIENT ACCESS SERVICES**

There are now a variety of services that you are able to access online. You are able to view part of medical record’ via Patient Access.

Patients who have already signed up to Patient Access will need to come into the surgery and re-apply (ID will be required). Access to medical records online is only available to patients aged 18 and over.

 Once you are registered you will be able to view details of test results, immunisations, consultation titles and conditions if you wish.

You will be given a leaflet to read regarding ‘Patient Access’ and also a request form which you will need to complete first. For more information speak to the receptionist.

**CHANGE IN CONTACT DETAILS?**

**Please ensure if you change your telephone details or address you inform one of the receptionists. This helps us to keep our records as accurate and accurate as possible.**

**There were *1044* appointments**

***not attended* in the year of 2016…**

**If you are unable to attend an appointment please ensure you let us know so we can offer it to someone else who may need it.**